

Job Description

Job Title	Player Care Manager
Department	Academy
Reports to	Academy Manager
Location	Various Locations around Cambridgeshire
Salary	£30,000
Hours	Full time
Role Summary	Player Care is an evolving department within the Academy and the role will be responsible for developing a programme ensuring that off-field support is structured and coordinated leading to creating the best possible experience and environment for our players. As part of this role, you will also be an Academy Designated Safeguarding Officer.
Key Job Outcomes	<ul style="list-style-type: none"> • Co-ordinate a multi-disciplinary team providing a holistic approach to player care, wellbeing and duty of care with the player's personal development and wellbeing at the centre • Provide individual support for players as required and ensure that they are aware of internal and external support • Responsible for implementation, delivery and evaluation of the player care and personal development programme across each phase • Support players, parents and staff and feedback on player development • Support player transition into club accommodation with host families • Support scholars and young professionals whilst on loan • Delivery of Life Skills programme across all phases • Work collaboratively with the phase multi-disciplinary team to ensure that seasonal inductions for players and parents are delivered and are holistic with the information that is provided • Match day coordinator • Attend trips and tours where agreed • Work alongside the multi-disciplinary team with the support strategy for released players in relevant age phases • Liaise with academy staff members to ensure players individual development programmes meet the needs of the player care programme • Work alongside the multi-disciplinary team to ensure that the players journey is updated, tracked and documented on the player performance clock and internal documentation allowing for smooth transition between all phases • Maintain and update Performance Management Application (PMA) as required • Support and contribute with any academy audits



	<ul style="list-style-type: none"> To support in academy safeguarding and become a Designated Safeguarding Officer for the academy – Demonstrate commitment to safeguarding by adhering to relevant policies, procedures and values relating to safeguarding children and adults at risk Any other duties as required by the football club within the reasonable demands of the role
--	--

This job description sets out the key outcomes required. It does not specify in detail the activities required to achieve these outcomes. As a term of your employment you may reasonably be expected to perform duties of a similar or related nature to those outlined in the job description.

Person Specification

Skills, Knowledge, Qualifications & Experience	Required	Desirable
Proven experience of working within a high-performance sporting/education environment with young people with a focus on safeguarding and duty of care	✓	
Understanding and knowledge of activities that will support a young person's development and the emotional and wellbeing demands placed upon them as elite performers	✓	
Ability to form positive relationships at all levels and across stakeholders	✓	
Experience delivering and monitoring programs	✓	
Proficiency in IT skills	✓	
Mental Health First Aid qualification		✓
A good knowledge of the EPPP Academy system		✓
Safeguarding Children experience and relevant qualifications		✓
A relevant counselling qualification		✓
Experience working within a football academy		✓
Full UK driving licence		✓
Attitude/Behaviours		
Takes responsibility for ensuring a high quality of work	✓	
A genuine team player who will support and motivate other members of the team	✓	
Personal Qualities		
Hardworking and enthusiastic	✓	
Good attention to detail	✓	
Loyal and committed	✓	



Application Process

Application Instructions	Interested applicants should apply by submitting their CV and Cover Letter on this https://hr.breathehr.com/v/player-care-manager-24511
Application Closing Date	9 th August 2022
Interview Date(s)	11 th August 2022
Start Date	ASAP
Employability Statement	Cambridge United FC is committed to promoting equality of opportunity for all staff. We aim to create a supportive and inclusive working environment in which all individuals can make best use of their skills, free from discrimination or harassment, and in which all decisions are based on merit.
Safeguarding Statement	<p>Cambridge United FC is committed to safeguarding and promoting the welfare of children and young people and expects all staff to share this commitment.</p> <p>For those positions where a criminal record check (DBS) is identified as necessary, this will be carried out in line with other safer recruitment checks.</p> <p>The post holder will be required to undergo Safeguarding training periodically.</p>
Equality, Diversity & Inclusion	Cambridge United FC is committed to promoting equality of opportunity for all staff and job applicants. We aim to create a supportive and inclusive working environment in which all individuals can make best use of their skills, free from discrimination or harassment, and in which all decisions are based on merit. We do not discriminate on the basis of age, race, nationality, ethnic origin, religious or political belief or affiliation, trade union membership, gender, gender reassignment, gender identity, marriage and civil partnership status, pregnancy and maternity, sexual orientation, disability, socio-economic background or any other inappropriate distinction or characteristic covered by the Equality Act 2010.